

Claim Procedures

1-866-666-0181

info@garantieavantageplus.ca

1. In the event of a breakdown, the client must obtain authorization for the repair from an agent in the claims department of Les Produits Avantage Plus
2. To obtain authorisation, an estimation from an authorized garage must be sent to one of the following
 - a. info@garantieavantageplus.ca
 - b. Fax (450) 666-2836
 - c. Thru the dealer portal access
3. The information on the estimate, necessary for authorization, must include all the following
 - a. The reason for the breakdown
 - b. The current odometer reading at the time of breakdown
 - c. The Les Produits Avantage Plus warranty number for the vehicle
 - d. The serial number (vin) of the vehicle
 - e. The name of the client/owner of the vehicle
4. **You must receive the signed authorisation form, indicating the approved reimbursement amount by a service agent of Les Produits Avantage Plus before any repair work on the vehicle begins.**
5. Once the repair has been completed, the authorisation form must be signed by the client indicated on the warranty and returned to the payables department at either payables@garantieavantageplus.ca, by fax, or by the dealer access portal, along with the final copy of the invoice from the garage.

SERVICE DEPARTMENT COPY